



Profile Installation

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Preface

Informer Server is a runtime for hosting any number of pre-defined or custom applications. Each mobile application has an associated Profile definition which must be imported and initialized to support the application.

This document provides step-by-step instructions for installation of an Informer profile. Individual custom apps or specific deployments might have additional steps, but this can be used a general guideline for any given application definition.

Requirements

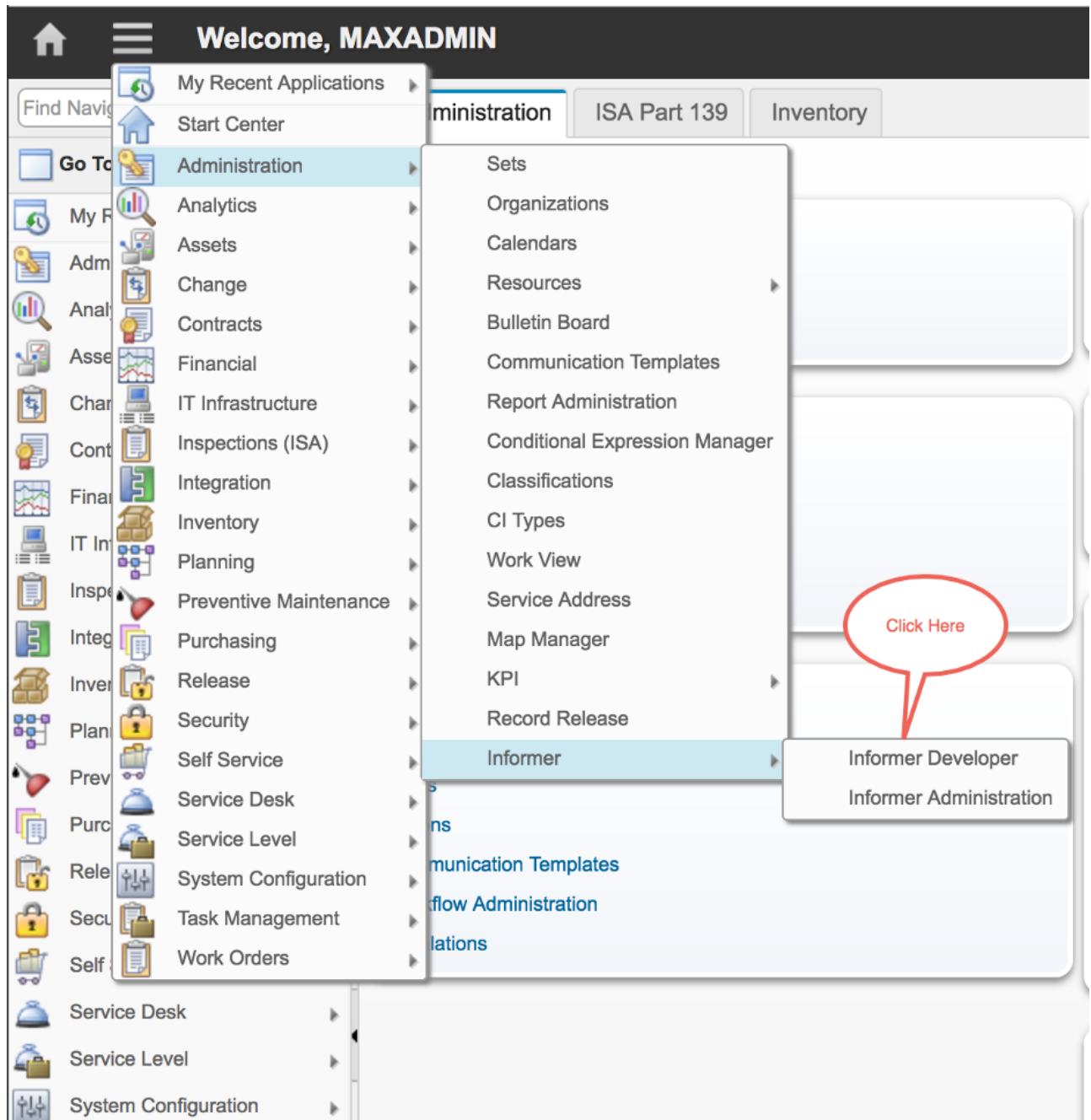
Files needed for installation:

- Informer profile definition .xml file
- Informer command .jar
- Application Configuration resource .json file (optional)

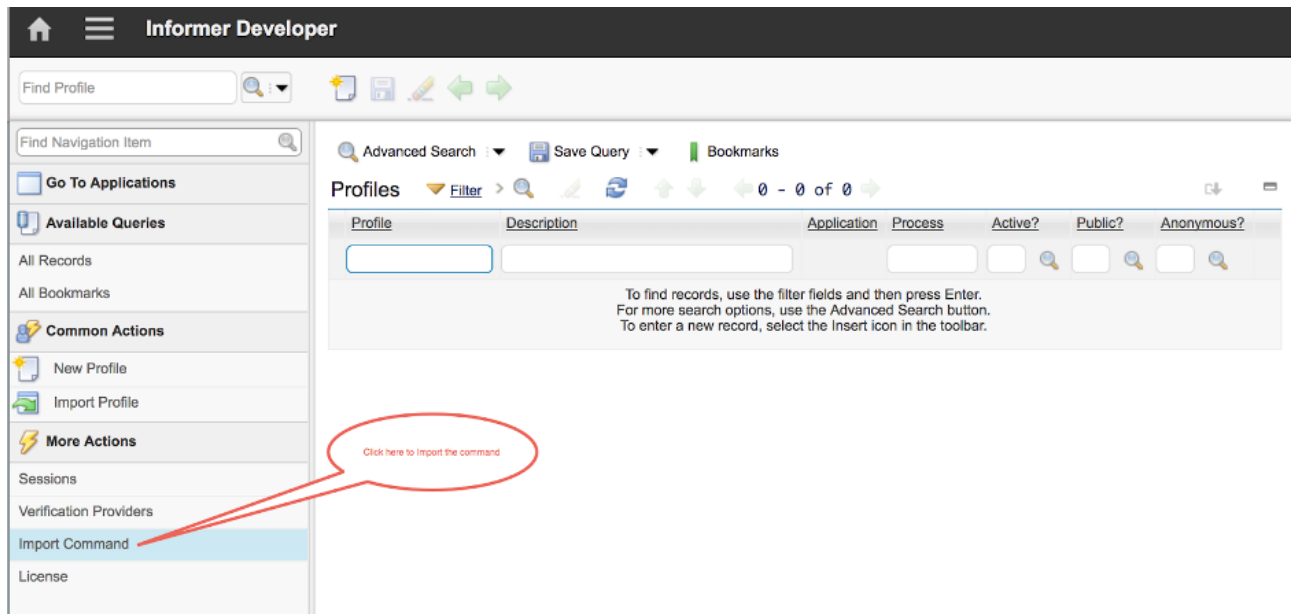
Importing Artifacts

Import Commands

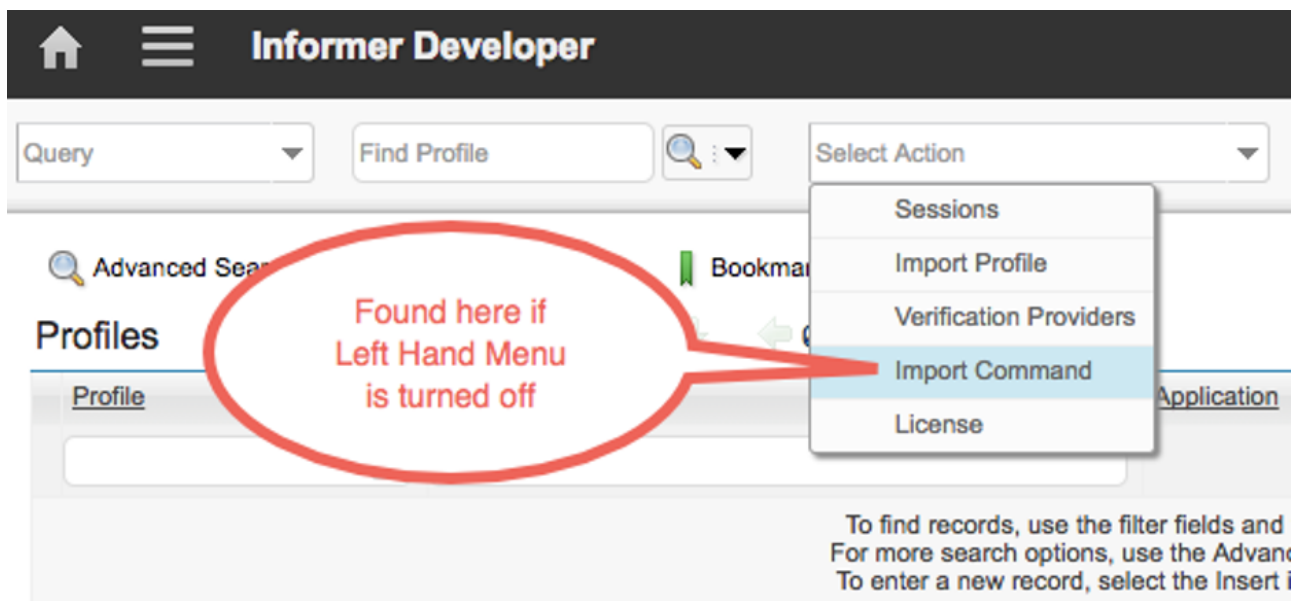
1. Navigate to Informer Developer by going to **Administration > Informer**



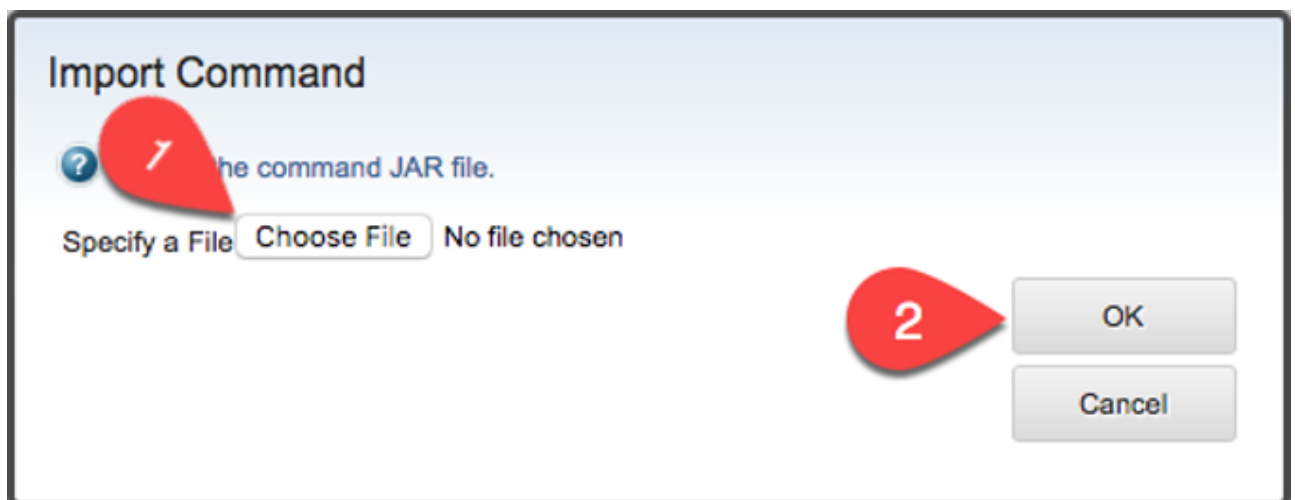
2. From the More Actions section of the left-hand navigation menu (or the Select Action menu if left-hand navigation has been turned off), select **Import Command**



OR

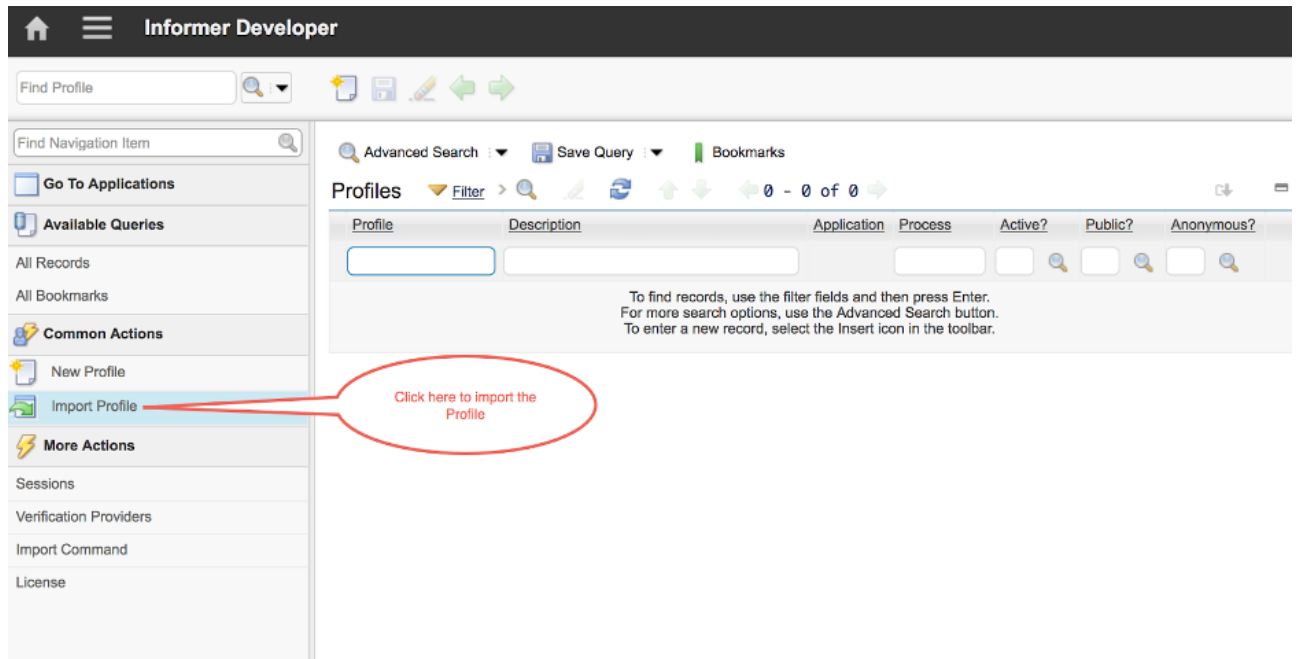


3. Use the **Choose File** button to supply the provided command jar file and click **OK**

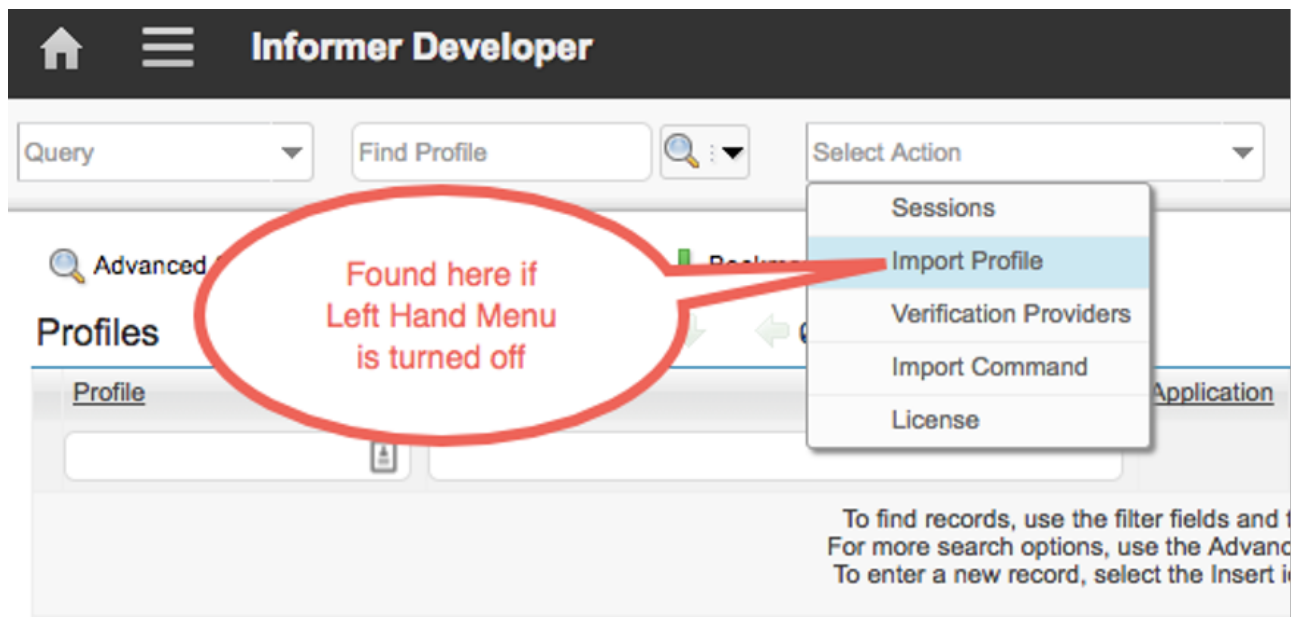


Import Profile

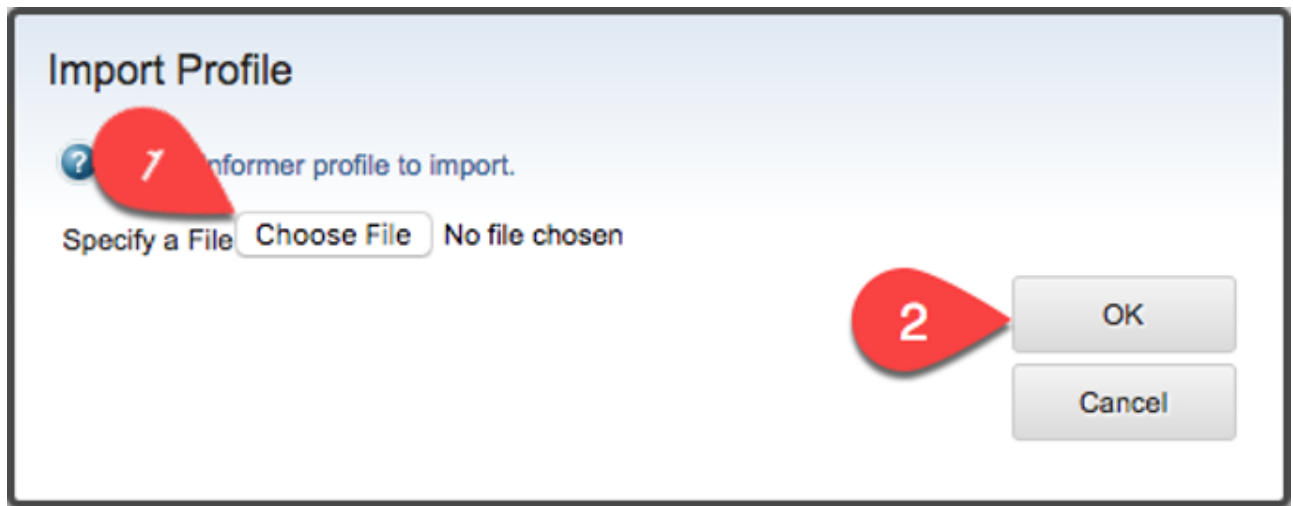
1. Now, from the **Common Actions** section of the left-hand navigation menu (or the **Select Action** menu if left-hand navigation has been turned off), select **Import Profile**



OR



2. Use the **Choose File** button to supply the provided Profile export and click **OK**



(Optional) Import app config resource json file

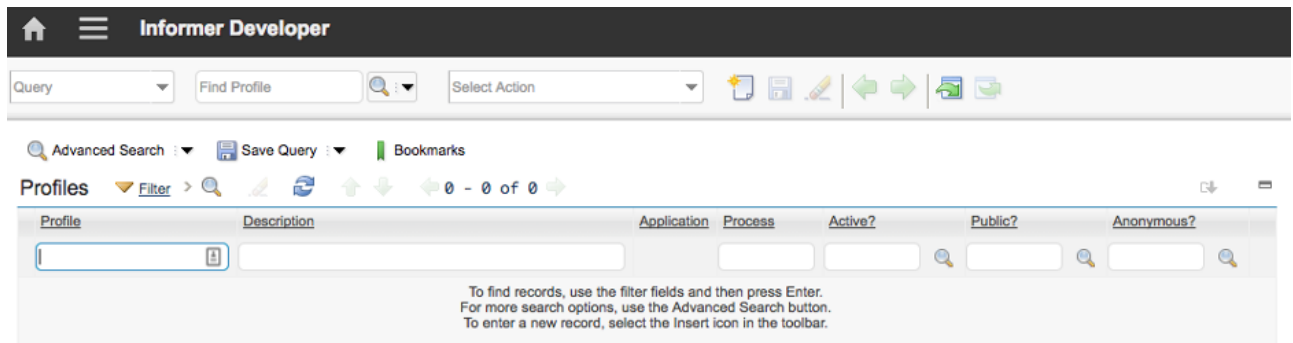
1. Once your profile is installed and active, navigate to the profile in Informer Developer.
2. Select **Resources** from the Select Action menu.
3. Optionally, if there is an existing app config that you mean to replace, delete the existing file via the trash can icon.
4. Click the **Add Resource** button.
5. Using the file picker, select the app config json file.
6. Click **OK** to close the dialog.
7. App Config is now installed.

NOTE

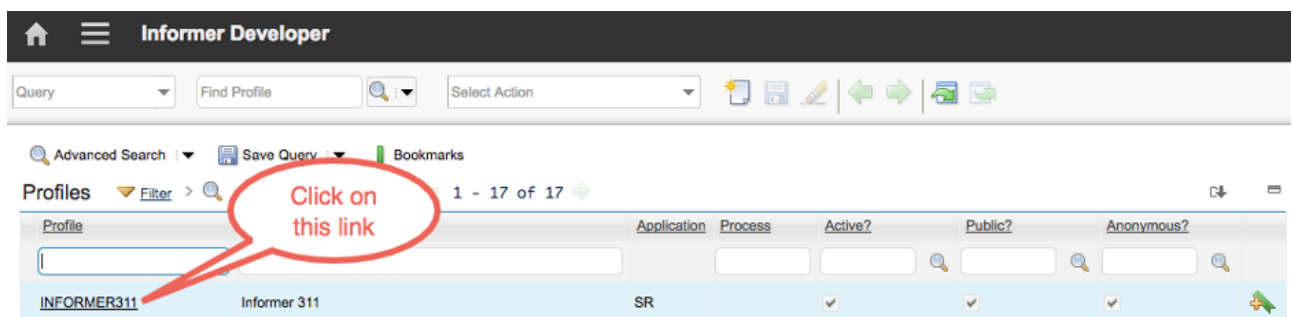
Updated application config files can be applied as above at a later point, even once the Profile is already imported and active.

Initialize the Catalogs

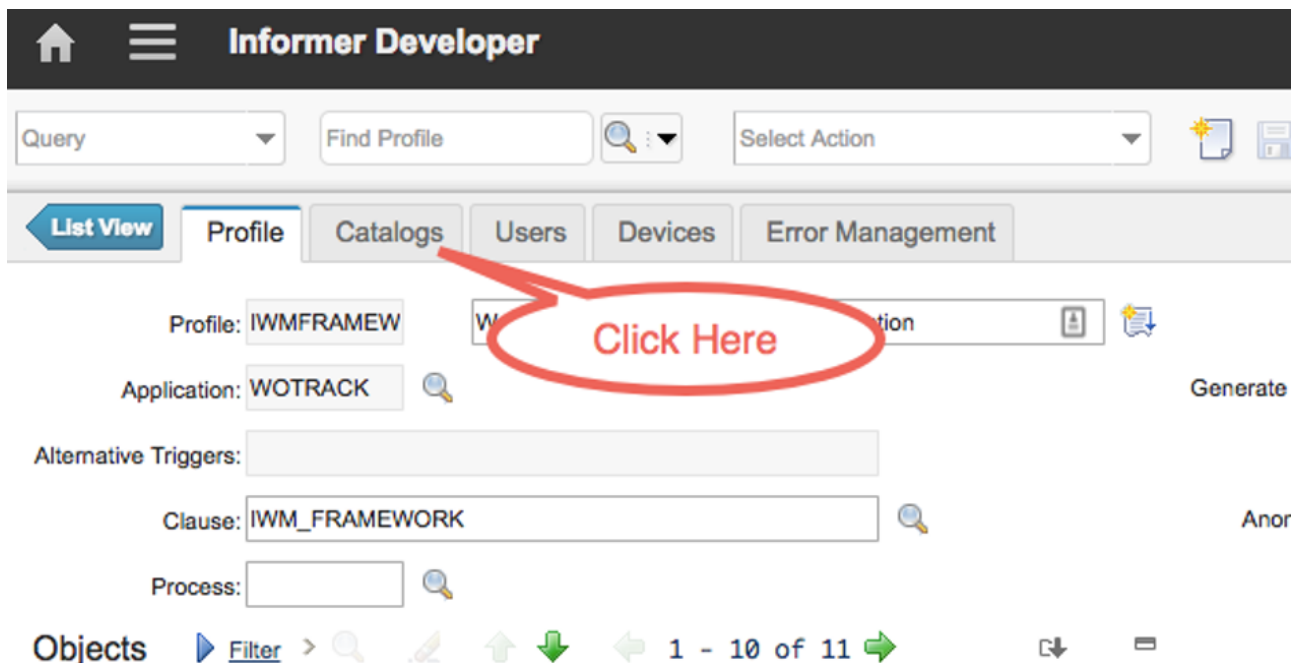
1. From **Informer Developer**, press **Enter**. This will display the list of profiles that have been imported.



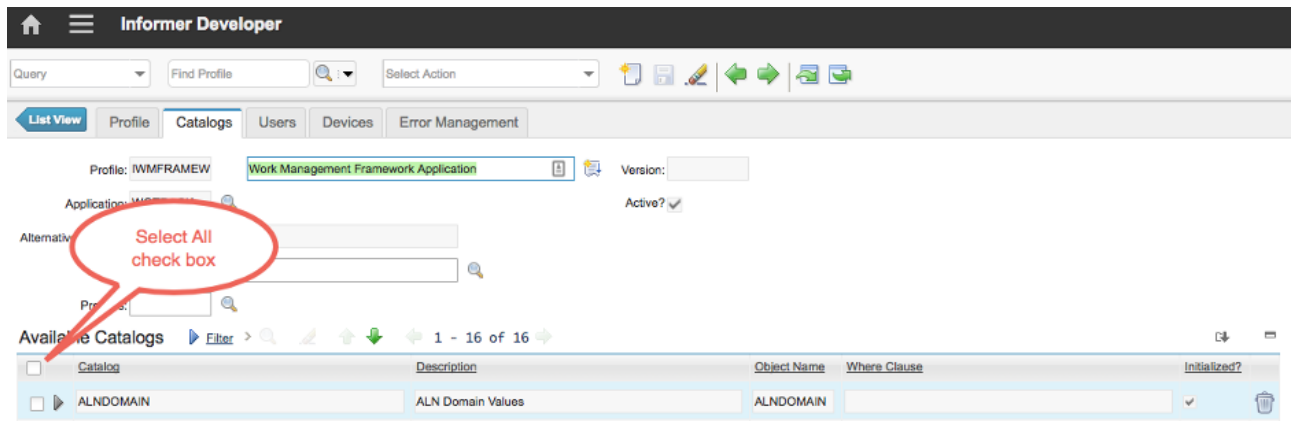
2. Click on the profile that was just imported (INFORMER311 in the example below—Also, note that the check boxes under **Active?**, **Public?**, and **Anonymous?** Will NOT be checked at this time)



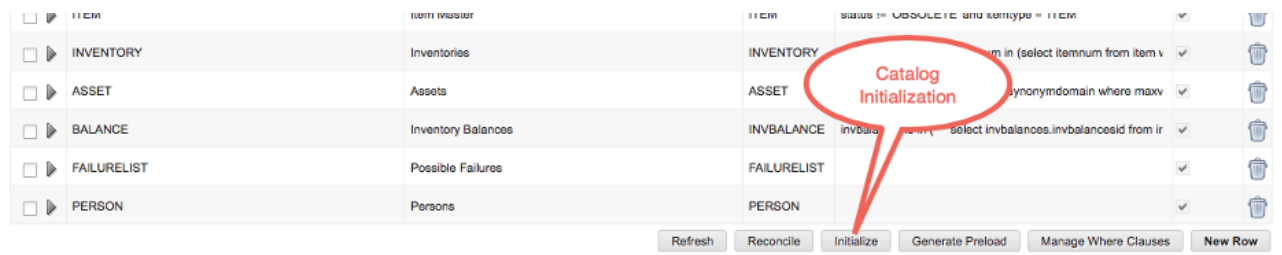
3. Navigate to the **Catalogs** tab



4. Click on the **Select All** checkbox on the left and above the list of catalogs



5. Click on the **Initialize** button under the list of catalogs



NOTE

This will not result in immediate changes to this screen, rather, the catalogs will be added to a processing queue and Maximo will process the catalogs from that queue. Also, please especially note that clicking the Initialize button kicks off a process that does not stop easily and multiple clicks of the Initialize button will only add more work to the queue.

Monitoring Initialization progress

IMPORTANT

Catalog init can take anywhere from several minutes to several hours, depending on the size of your dataset.

Because this process can take a very long time, we suggest monitoring every so often but be prepared for it to take quite some time to complete. To monitor the Initialization progress, there are two basic methods:

1. One can simply periodically click the **Refresh** button below the list of catalogs.

Informer Developer

Query: Find Profile: Select Action:

List View Profile Catalogs Users Devices Error Management

Profile: IWMFRAMEW **Work Management Framework Application** Version: Active? ☒

Application: WOTRACK

Alternative Triggers:

Clause: IWM_FRAMEWORK

Process:

Available Catalogs Filter 1 - 16 of 16

Catalog	Description	Object Name	Where Clause	Initialized?
<input type="checkbox"/> ALNDOMAIN	ALN Domain Values	ALNDOMAIN		<input checked="" type="checkbox"/>
<input type="checkbox"/> LOCATIONS	Locations	LOCATIONS	status in (select value from synonymdomain where domainid	<input checked="" type="checkbox"/>
<input type="checkbox"/> SYNONYMDOMAIN	Synonym Domain Values	SYNONYMDC	1=1	<input checked="" type="checkbox"/>
<input type="checkbox"/> SITE	All Sites	SITE	1=1	<input checked="" type="checkbox"/>
<input type="checkbox"/> ALLSITE	Groups with all site access	MAXGROUP	AUTHALLSITES=1	<input checked="" type="checkbox"/>
<input type="checkbox"/> SITEAUTH	Authorized Sites	SITEAUTH	1=1	<input checked="" type="checkbox"/>
<input type="checkbox"/> LOCAUTH	Location Authorizations	LOCAUTH	1=1	<input checked="" type="checkbox"/>
<input type="checkbox"/> ALLAUTH	Groups with all storeroom authorization	MAXGROUP	AUTHALLSTOREROOMS = 1	<input checked="" type="checkbox"/>
<input type="checkbox"/> MAXVARS	Maximo Variables that impact app operation	MAXVARS	varname in ('NEGATIVEAVAIL','NEGATIVECURBAL')	<input checked="" type="checkbox"/>
<input type="checkbox"/> STOREROOM	Storerooms	LOCATIONS	type = 'STOREROOM' and STATUS='OPERATING'	<input checked="" type="checkbox"/>
<input type="checkbox"/> ITEM	Item Master	ITEM	status != 'OBSOLETE' and itemtype = 'ITEM'	<input checked="" type="checkbox"/>
<input type="checkbox"/> INVENTORY	Inventories	INVENTORY	status='ACTIVE' and itemnum in (select itemnum from item v	<input checked="" type="checkbox"/>
<input type="checkbox"/> ASSET	Assets	ASSET	status not in (select value from synonymdomain where maxv	<input checked="" type="checkbox"/>
<input type="checkbox"/> BALANCE	Inventory Bal	INVBALANCE	invbalancesid in (select invbalances.invbancesid from ir	<input checked="" type="checkbox"/>
<input type="checkbox"/> FAILURELIST	Possible Failure	FAILURELIST		<input checked="" type="checkbox"/>
<input type="checkbox"/> PERSON	Persons	PERSON		<input checked="" type="checkbox"/>

Refresh Reconcile Initialize Generate Preload Manage Where Clauses New Row

Refresh Button for Catalog Tab

2. As catalogs initialize, the **Initialized?** box on the right will become checked.

Available Catalogs Filter 1 - 16 of 16

Catalog	Description	Object Name	Where Clause	Initialized?
<input type="checkbox"/> ALNDOMAIN	ALN Domain Values	ALNDOMAIN		<input checked="" type="checkbox"/>
<input type="checkbox"/> LOCATIONS	Locations	LOCATIONS	status in (select value from synonymdomain where domainid	<input checked="" type="checkbox"/>

Initialized Catalog Check Box

3. Alternatively, Select **Monitor** from the **More Actions** section (or **Select Action** menu) and then navigate to the **Catalog Queue** tab. From this tab, periodically click the **Refresh** button and watch as the number in the **Total** field first increases and then decreases. Once this number returns to zero, the catalogs are initialized.

Monitor

Notification Queue Catalog Queue Push Queue Performance

Total: 0 Active: 0 Last Updated:

Preload Generation: 0 Reconcile: 0 Error: 0

Catalog Queue Processors

Host	Server	Thread	State	Last Updated
	MAXIMO	Informer-CatalogRefreshQueueProcessor1	WAITING	8/29/17 2:40 PM
	MAXIMO	Informer-CatalogRefreshQueueProcessor0	WAITING	8/29/17 2:40 PM

Keep an eye on this number

Refresh Button

Refresh

OK Cancel

WARNING

If you wind up with any jobs in error state, these errors will show up in the logs. Contact your Interloc customer service representative if you need help diagnosing the issue.

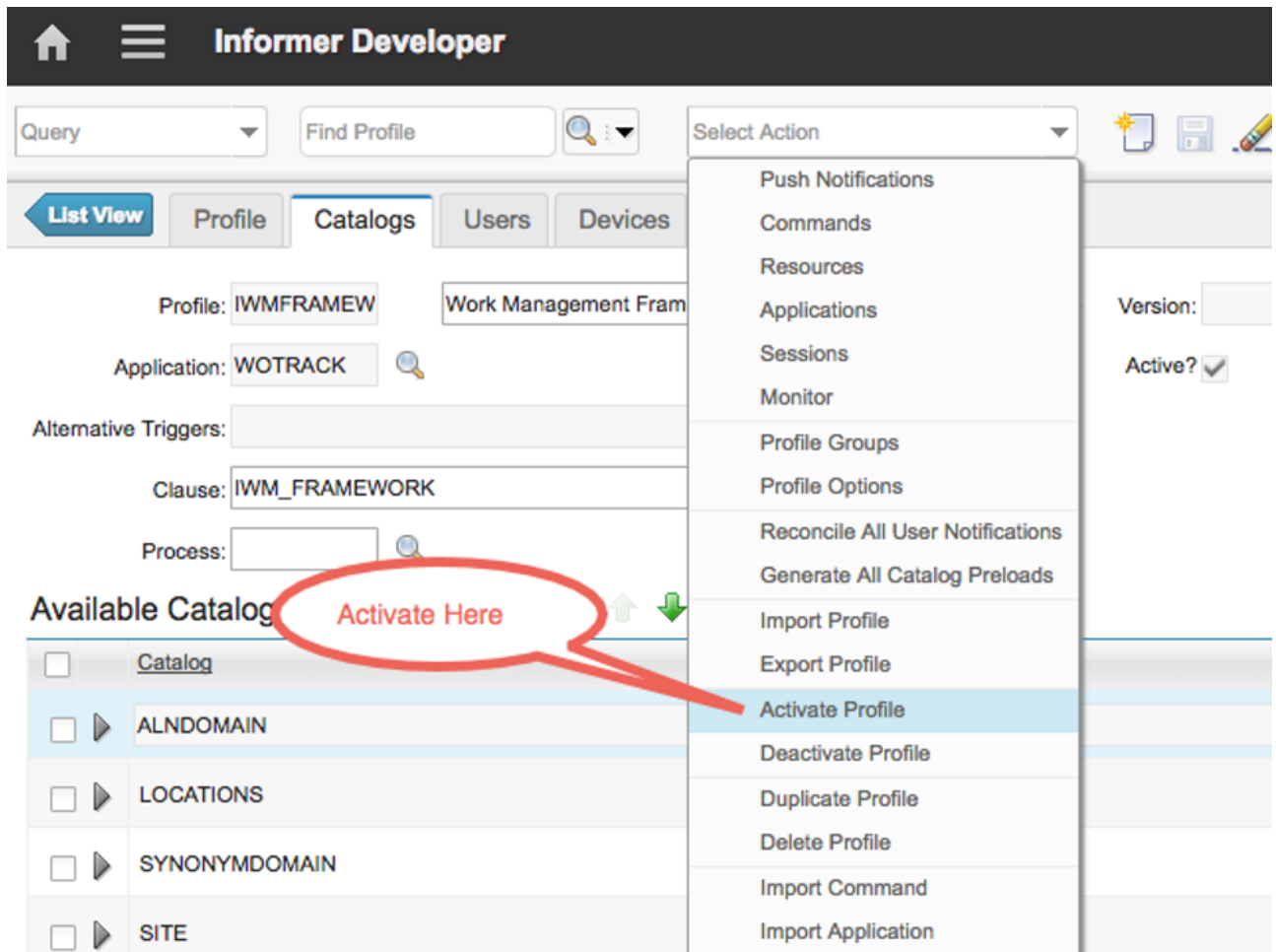
Activate the Profile

1. Once the catalogs are initialized, the profile can be activated from the **More Actions** section in the Left-hand menu(Or the **Select Action** menu) by selecting **Activate Profile**

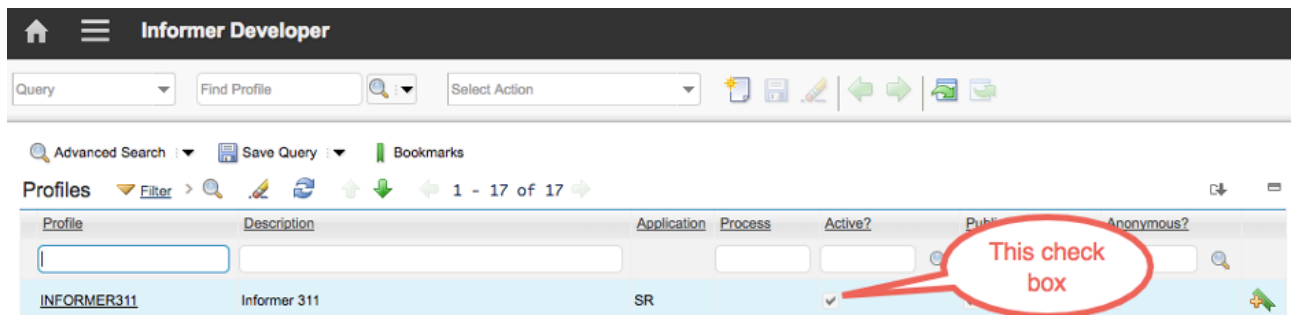
The screenshot displays the Informer Developer application interface. On the left, a sidebar menu contains various options, with 'More Actions' expanded to show 'Activate Profile' highlighted. A red circle and arrow point to this option with the text 'Activate Here'. The main area shows the 'Catalogs' tab, displaying a table of available catalogs. The table has columns for Catalog, Description, Object Name, Where Clause, and Initialized?. Below the table are buttons for 'Refresh', 'Reconcile', 'Initialize', 'Generate Preload', 'Manage Where Clauses', and 'New Row'.

Catalog	Description	Object Name	Where Clause	Initialized?
PERSON	Persons	PERSON		✓
FAILURELIST	Possible Failures	FAILURELIST		✓
BALANCE	Inventory Balances	INVBALANCE	invbalancesid in (select invbalances.invba	✓
ASSET	Assets	ASSET	status not in (select value from synonymdom	✓
INVENTORY	Inventories	INVENTORY	status='ACTIVE' and itemnum in (select item	✓
ITEM	Item Master	ITEM	status != 'OBSOLETE' and itemtype = 'ITEM'	✓
STOREROOM	Storerooms	LOCATIONS	type = 'STOREROOM' and STATUS='OPER/	✓
MAXVARS	Maximo Variables that impact app operation	MAXVARS	varname in ('NEGATIVEAVAIL','NEGATIVEEC	✓
ALLAUTH	Groups with all storeroom authorization	MAXGROUP	AUTHALLSTOREROOMS = 1	✓
LOCAUTH	Location Authorizations	LOCAUTH	1=1	✓
SITEAUTH	Authorized Sites	SITEAUTH	1=1	✓
ALLSITE	Groups with all site access	MAXGROUP	AUTHALLSITES=1	✓
SITE	All Sites	SITE	1=1	✓
SYNONYMDOMAIN	Synonym Domain Values	SYNONYMD	1=1	✓
LOCATIONS	Locations	LOCATIONS	status in (select value from synonymdomain	✓
ALNDOMAIN	ALN Domain Values	ALNDOMAIN		✓

OR



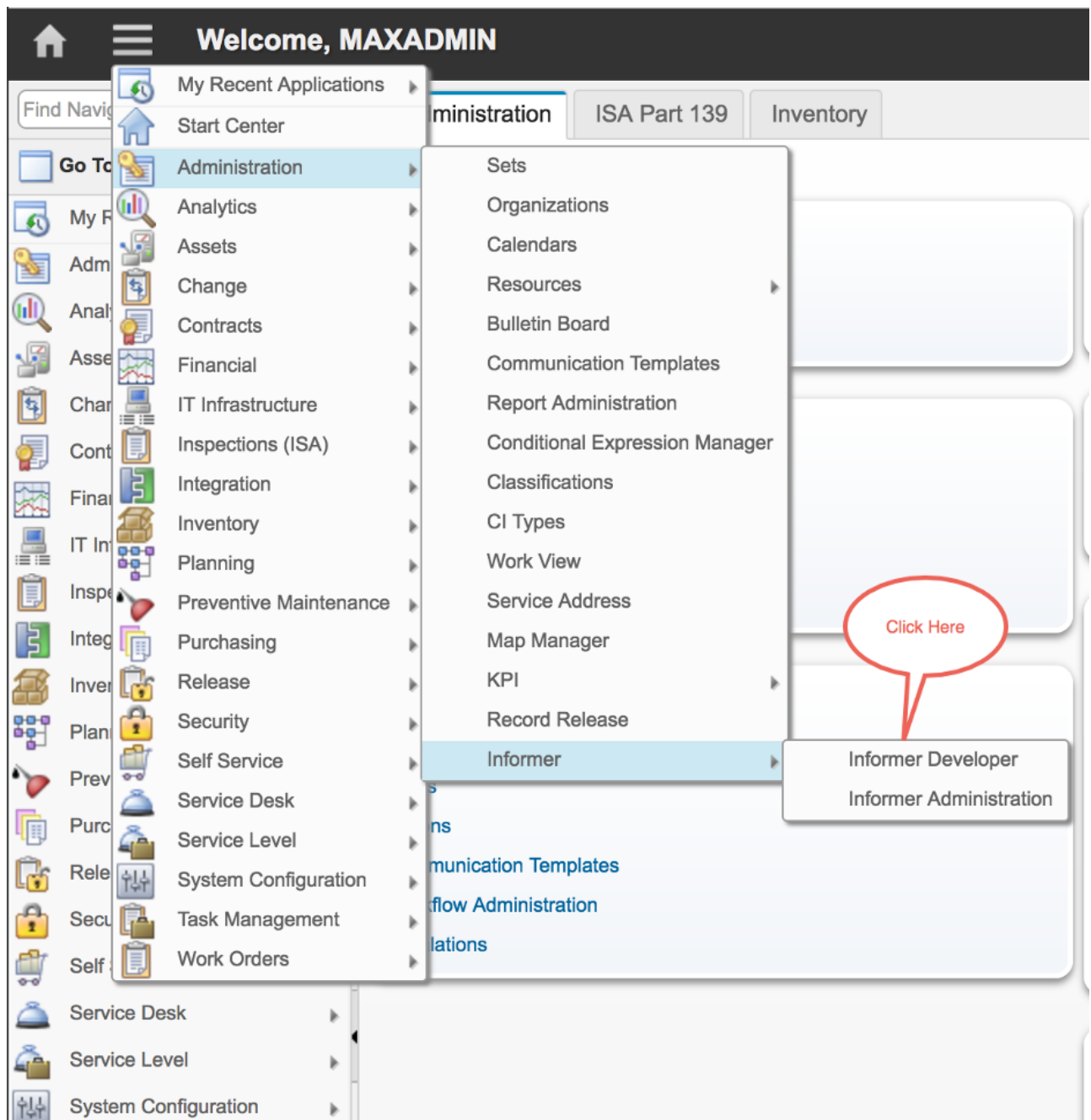
2. Once the profile is active, its **Active?** box will be checked in the profile list.



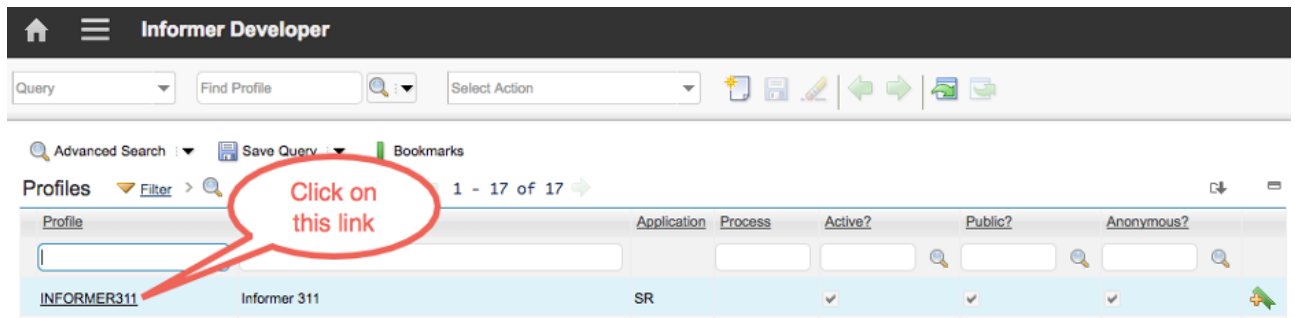
Add Users

If the profile requires users, they will need to be added at this point. To do this:

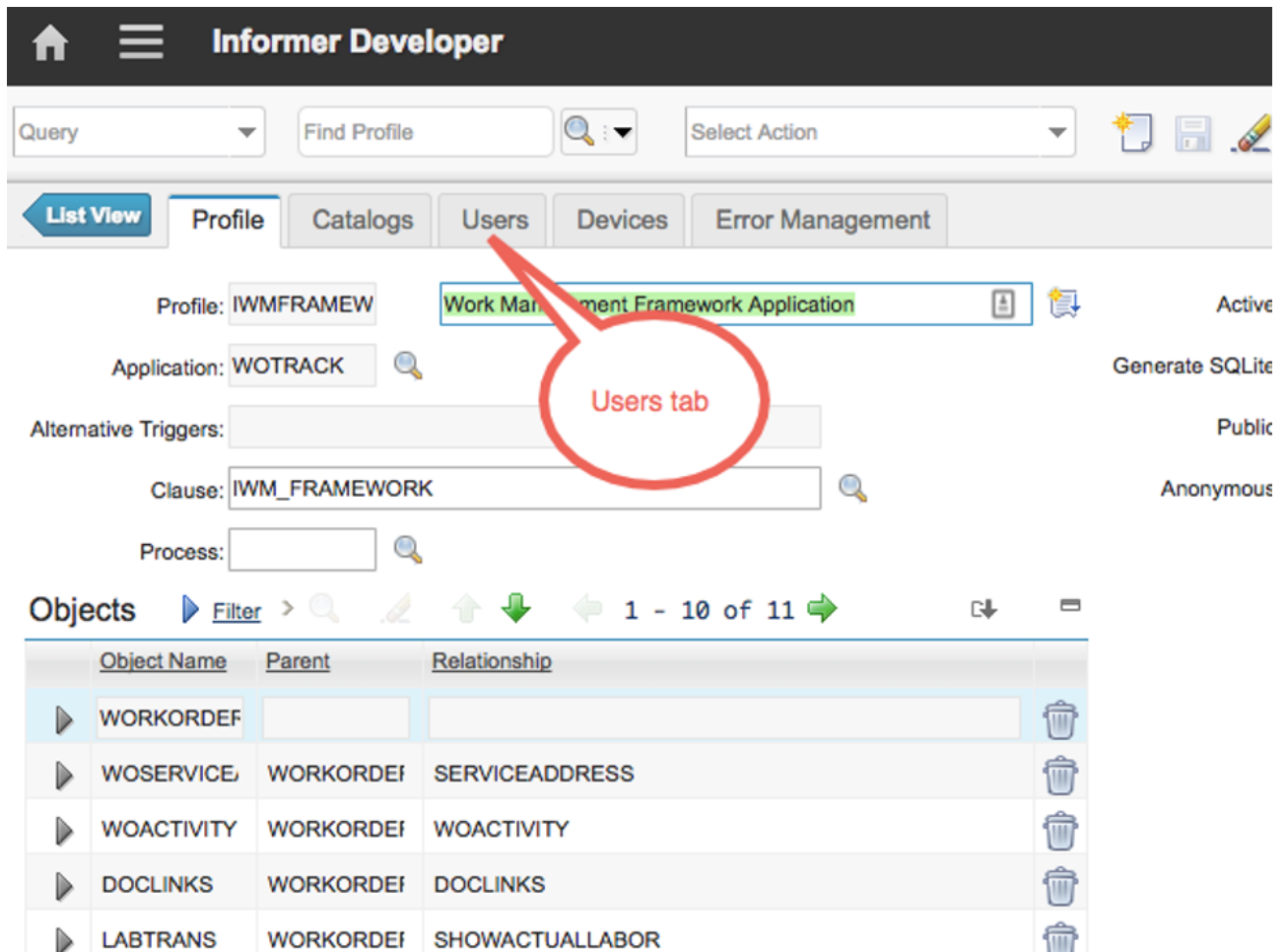
1. Navigate to **Informer Developer** by going to **Administration > Informer**



2. Press **Enter** to list the available profiles and **click on the link** for the profile that needs users to be added.



3. Go to the **Users** tab in the profile.



4. Click on the **New Row** button under the **Users** list

Informer Developer

Query Find Profile Select Action

List View Profile Catalogs **Users** Devices Error Management

Profile: IWMFRAMEW Work Management Framework Application Version: Active? ☒

Application: WOTRACK

Alternative Triggers:

Clause: IWM_FRAMEWORK

Process:

Users Filter 1 - 10 of 11

User Name	Name			

Users are listed here

Click here to add users

Send Application Link Select Users Import Groups **New Row**

5. Type the Username of the person to be added and then hit **Tab**. The User's name should auto-populate into the next field and be added to the list above

Users Filter 11 - 12 of 12

User Name	Name			
wilson	Mike Wilson			

1. Type the Username

2. Name Populates after TAB

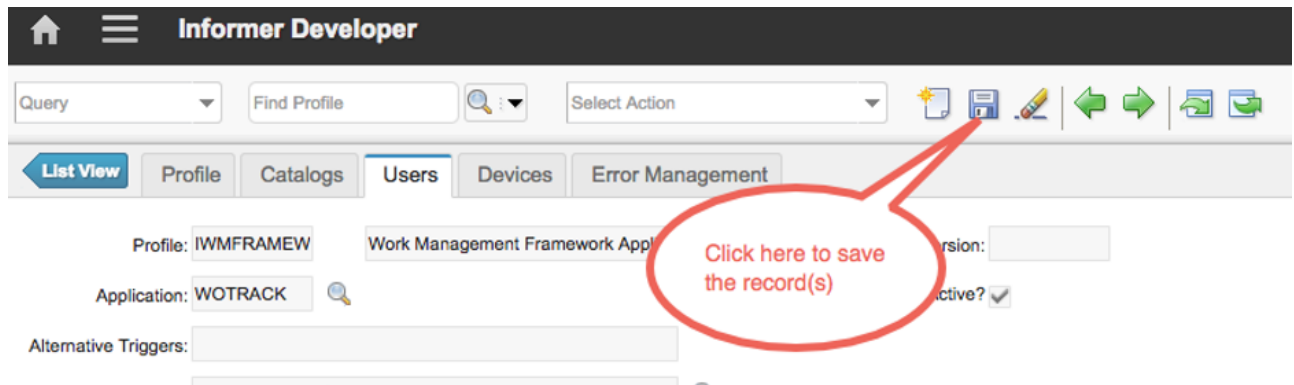
User Name: wilson Mike Wilson

Send Application Link Select Users Import Groups **New Row**

6. Note that multiple users can be added to the profile at this time by clicking the **New Row** button

again and typing another username.

7. Click the **Save** Icon to save the record(s)



NOTE | Users can be added or removed at any time, before or after Profile initialization